

NORTHWELL HEALTH

HUNTINGTON

JOB DESCRIPTION

JOB TITLE : ADVANCED PATIENT NAVIGATOR - ONCOLOGY

DEPARTMENT : NRSNG - 1 NORTH
Requisition# 00132W Position#10099728
1.0 FTE Flexible 7.5hr Shifts

REPORTS TO : DIRECTOR, PATIENT CARE SERVICES

POSITION SUMMARY	Coordinates and guides patients through the oncology continuum of care. Facilitates the patient-physician relationship and coordination of care across the spectrum of cancer services through screening and diagnosis, treatment, post treatment, cancer education and prevention services to provide comprehensive, multi-disciplinary quality care. Identifies barriers to care, assists with access issues, develops relationships with healthcare providers, establishes and/or improves communication between providers, patients and caregivers in order to coordinate services within the organization, at outside facilities, and within the community. Follow patient thru survivorship phase.
RESPONSIBILITIES	<ul style="list-style-type: none">* 1. Coordinates the continuum of care and reduction of time to treatment across multiple modalities.<ul style="list-style-type: none">• Collaborates with patient and oncology clinical team to identify next steps in treatment plan, identifies gaps or barriers to care and provides links to Health System and community resources.• Works to reduce time-to-treatment across multiple treatment modalities (surgery, chemotherapy, radiation therapy) as well as ancillary and support services.• Ensures oncology navigation tracking database is up to date. Tracks patient progress and keeps care team members apprised.• Reviews clinical charts to identify newly diagnosed cancer patients for one or more cancer disease sites.* 2. Collaborates with patient's primary care provider, cancer physicians and other members of the health care team to improve quality of life and clinical outcomes for cancer patients and their families.<ul style="list-style-type: none">• Serves as a liaison for referring physicians and their staff.• Collaborates with referring physicians to understand their preferences for communication about patient's test results, treatment progress and manages those communications.• Actively solicits and records feedback from referring physicians and their staff; develops recommendations for improving program operations to better meet their needs.*<ul style="list-style-type: none">• Serves as a point of contact for the Community, Physicians and Hospitalist for newly diagnosed patients.• Meets on a regular basis with other oncology navigators for information sharing and continuing education activities.3. Serves as main point of contact for patients and families.<ul style="list-style-type: none">• Informs and educates patients about their disease and care plan and answer questions throughout the course of treatment.

ADVANCED PATIENT NAVIGATOR – ONCOLOGY

	<ul style="list-style-type: none"> • Tracks patients progress along care continuum; identifies potential bottlenecks and performs appropriate intervention. • Schedules patient appointments. • Acts as a patient advocate, responds to and works to resolve the concerns of cancer patients and their families. • Liaises with patients, families, physicians, clinical staff, other departments and specialty practices. <p>4. Participates in performance improvement activities.</p> <ul style="list-style-type: none"> • Ensures the ongoing evaluation and quality improvement of procedures. • Maintains data for metrics on patients navigated, patient retention interventions, patient retention rates, patient satisfaction scores, physician satisfaction scores and timeliness of care. • Communicates and coordinates with care team in the development of tools for optimal patient outcomes and report findings. • Coordinates and participates-in committees as needed/requested, i.e. Quality PICG and Clinical Pathways. <p>5. Participate in weekly multidisciplinary disease oriented cancer conferences and tumor boards.</p> <p>6. Performs related duties, as required.</p> <p>*ADA Essential Functions</p>
<p>REQUIRED EXPERIENCE AND QUALIFICATIONS</p>	<ul style="list-style-type: none"> • Master’s Degree in Nursing, required. • Current license to practice as a Registered Professional Nurse in New York State. • Certified Oncology Nurse within one year of hire, required. • Minimum of seven (7) years clinical experience with oncology patients, required. • Previous experience in case management, disease management, quality management or patient education, preferred. • Computer skills including MS Office, preferred.

Department Head Signature

Date

Human Resources Signature

Date